

SMETA Corrective Action Plan Report (CAPR)

Version 6.1





Audit Details						
Sedex Company Reference: (only available on Sedex System)	ee: (only available on Sedex		(only available on Sedex		ZS: 41	2125805
Business name (Company name):	Uniprint Basım Sanayi ve Ticaret Ltd Şti.					
Site name:	Uniprint Basım Sana	yi ve I	Ticaret Ltd Şti.			
Site address: (Please include full address)	Ömerli Mahallesi Hadımköy İstanbul Caddesş No: 159 Hadımköy Arnavutköy- İstanbul		Country:		Turkey	
Site contact and job title:	Mr. Yasin Beytullah E	Beyler-	- Managemer	nt representa	ıtive	
Site phone:	0212 798 28 40		Site e-mail:		info@apa.com.tr	
SMETA Audit Pillars:	∑ Labour Standards	Health & Safety (plus Environment 2-Pillar)		ty (plus 4-pillar 4-pillar		□ Business Ethics
Date of Audit:	24-25-26.05.2022					

Audit Company Name & Logo: TUV NORD TUV NORD Uniprint Basım Sanayi ve Ticaret Ltd Şti. APA LINIPRINT

Audit Conducted By							
Affiliate Audit Company	\boxtimes	Purchaser		Retailer			
Brand owner		NGO		Trade Union			
Multi– stakeholder			Combined Audit (select all that apply)				



Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 (March 2019) was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - Entitlement to Work & Immigration,
 - · Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size): Nil

Auditor Team (s) (please list all including all interviewers):

Lead auditor: Mr. Ergün Oktay Sezer

Team auditor: None

Interviewers: Mr. Ergün Oktay Sezer

Report writer: Mr. Ergün Oktay Sezer

Report reviewer: Mr. Martin Saalman-Smeta Schema Manager

Date of declaration: 26.05.2022

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



Audit Parameters

	Audit Parameters					
A: Time in and time out	Day 1 Time in: 8:30 am Day 1 Time out: 17:30 pm	Day 2 Time in: 8:30 am Day 2 Time out:17:30 pm	Day 3 Time in: 8:30 am Day 3 Time out: 12:30 pm			
B: Number of auditor days used:	2.5 MD X 1 Auditor					
C: Audit type:	Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other If other, please define:					
D: Was the audit announced?	Announced Semi – announced: Window detail: weeks Unannounced					
E: Was the Sedex SAQ available for review?	Yes No If No, why not					
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	Yes No If Yes , please capture detail	il in appropriate audi	t by clause			
G: Who signed and agreed CAPR (Name and job title)	Mr. Yasin Beytullah Beyler- N	Nanagement represe	entative			
H: Is further information available (if yes, please contact audit company for details)	☐ Yes ☐ No					
I: Previous audit date:	7-8.12.2020					
J: Previous audit type:	Intial Audit – UL Audit company					
K: Were any previous audits reviewed for this audit	☐ Yes ☒ No ☐ N/A					



present please explain reasons why: (only complete if no union reps present)

Audit attendance Management Worker Representatives Senior Worker Committee Union representatives representatives management A: Present at the opening meeting? X Yes □No ☐ No Yes ⊠ No X Yes ☐ Yes ⊠ No B: Present at the audit? П No ☐ Yes ⊠ No C: Present at the closing meeting? ☐ No ☐ No D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present) E: If Union Representatives were not There Is no union activity at inside



Guidance

The Corrective Action Plan Report summarises the site audit findings and a corrective, and preventative action plan that both the auditor and the site manager believe is reasonable to ensure conformity with the ETI Base Code, Local Laws and additional audited requirements. After the initial audit, the form is used to rerecord actions taken and to categorise the status of the non-compliances.

N.B. observations and good practice examples should be pointed out at the closing meeting as well as discussing non-compliances and corrective actions.

To ensure that good practice examples are highlighted to the supplier and to give a more 'balanced' audit a section to record these has been provided on the CAPR document (see following pages) which will remain with the supplier. They will be further confirmed on receipt of the audit report.

Root cause (see column 4)

Root cause refers to the specific procedure or lack of procedure which caused the issue to arise. Before a corrective action can sustainably rectify the situation, it is important to find out the real cause of the non-compliance and whether a system change is necessary to ensure the issue will not arise again in the future.

See SMETA BPG Chapter 7 'Audit Execution' for more explanation of "root cause".

Next Steps:

- 1. The site shall request, via Sedex, that the audit body upload the audit report, non-compliances, observations and good examples. If you have not already received instructions on how to do this then please visit the web site www.sedexglobal.com.
- 2. Sites shall action its non-compliances and document its progress via Sedex.
- 3. Once the site has effectively progressed through its actions then it shall request via Sedex that the audit body verify its actions. Please visit www.sedexglobal.com web site for information on how to do this.
- 4. The audit body shall verify corrective actions taken by the site by either a "Desk-Top" review process via Sedex or by Follow-up Audit (see point 5).
- 5. Some non-compliances that cannot be closed off by "Desk-Top" review may need to be closed off via a "1 Day Follow Up Audit" charged at normal fee rates. If this is the case, then the site will be notified after its submission of documentary evidence relating to that non-compliance. Any follow-up audit must take place within twelve months of the initial audit and the information from the initial audit must be available for sign off of corrective action.
- 6. For changes to wages and hours to be correctly verified it will normally require a follow up site visit. Auditors will generally require to see a minimum of two months wages and hours records, showing new rates in order to confirm changes (note some clients may ask for a longer period, if in doubt please check with the client).



Corrective Action Plan

	Corrective Action Plan – non-compliances								
Non- Compliance Number The reference number of the non- compliance from the Audit Report, for example, Discrimination No.7	New or Carried Over Is this a new non- compliance identified at the follow-up or one carried over (C) that is still outstanding	Details of Non- Compliance Details of Non-Compliance	Root cause (completed by the site)	Preventative and Corrective Actions Details of actions to be taken to clear non-compliance, and the system change to prevent re- occurrence (agreed between site and auditor)	Timescale (Immediate, 30, 60, 90, 180,365)	Verification Method Desktop / Follow-Up [D/F]	Agreed by Management and Name of Responsible Person: Note if management agree to the non- compliance, and document name of responsible person	Verification Evidence and Comments Details on corrective action evidence	Status Open/Closed or comment
OB Management systems and practice No:1	New	No posted ETI code of conduct is available in the notice boards. ilan panolarında yayınlanmış hiçbir ETI davranış kuralı bulunmamaktadır.	☐ Training ☐ Systems ☐ Costs ☐ lack of workers ☐ Other – please give details:	Its recommended to be ETI Procurement rules signed and posted on bulletin boards ETI Tedarik kurallarının imzalatırlarak duyuru panolarına asılması tavsiye edilir.	60 days	Desktop	Mr. Yasin Beytullah Beyler- Management Representative		
OB Management systems and practice No:2	New	Insufficient workers' communication on ETI code of conduct requirement.: Although facility trained workers' on general social compliance on 22.5.2022, in this training content has been not clearly addressed on ETI code of conduct headlines and details.	☐ Training ☐ Systems ☐ Costs ☐ lack of workers ☐ Other – please give details:	It is recommended that ETI Procurement rules training be provided to all employees ETI Tedarik kuralları eğitiminin tüm çalışanlara verilmesi tavsiye edilir	60 days	Desktop	Mr. Yasin Beytullah Beyler- Management Representative		

		ETI davranış kuralları gerekliliği konusunda yetersiz işçi iletişimi.: 22.5.2022 tarihinde genel sosyal uygunluk konusunda tesis eğitimli işçiler olmasına rağmen, bu eğitimin içeriği ETI davranış kuralları başlıkları ve detaylarında net olarak ele alınmamıştır.						
OB Management systems and practice No:3	New	Insufficient communication of suppliers regarding ETI code of conduct requirements.: Despite the fact that the facility has created a supplier map and the purchasing team has sent a questionnaire to these companies to observe their general social compliance, only 3 out of 10 companies have received feedback. In this process, they did not require them to fill in the ETI code of conduct requirements. Tedarikçilerin ETI davranış kuralları gereklilikleri konusunda yetersiz iletişimi, Tesisin bir tedarikçi haritası oluşturmasına ve satın alma ekibinin bu şirketlere genel sosyal	☐ Training ☐ Systems ☐ Costs ☐ lack of workers ☐ Other – please give details:	It is recommended to monitor suppliers according to ETI Procurement guidelines. Tedarikçilerin ETI Tedarik kurallarına göre gözetlenmesi tavsiye edilir.	60 days	Desktop	Mr. Yasin Beytullah Beyler- Management Representative	

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uygunluklarını gözlemlemek için bir anket göndermesine rağmen, 10 şirketten sadece 3'ü geri bildirim aldı. Bu süreçte, ETI davranış kuralları gerekliliklerini doldurmalarını talep etmediler. OB New Insufficient social ☐ Trainina It is recommended 60 days Desktop Mr. Yasin Management ■ Systems management system: that the facility Beytullah Beyler-Costs systems and Although facility has conduct Management ☐ lack of workers practice No:4 quality management management Representative Other – please system and proofed this review meetings with quality give details: and internal audits management such as in-house. FSC, BRC, this process does not include steps of Tesisin kendi social compliance bünyesinde arguments such as yönetimi gözden internal audit and geçirme toplantıları management. ve iç denetimler vapması önerilir. Yetersiz sosyal yönetim sistemi: Tesisin kalite yönetim sistemi olmasına ve bunu FSC, BRC gibi kalite yönetimi ile kanıtlamasına rağmen, bu süreç iç denetim ve yönetim gibi sosyal uygunlukta argümanlarının adımlarını icermemektedir. 3 OHS New ☐ Training 60 days Mrs. Sibel Şahin-No periodical safety It is recommended Desktop Occupational report is available for to check the OHS Specialist Costs Health and automatic door panel automatic doors

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Safety ☐ lack of workers periodically and to Otomatik kapı paneli için Other – please Management periyodik güvenlik raporu prepare give details: No:1 bulunmamaktadır. compliance reports for this. Otomatik kapıların periyodik olarak kontrol edilmesi ve buna vönelik uygunluk raporlarının hazırlanması tavsiye edilir. 3 OHS New ☐ Training It is recommended 60 days Desktop Mrs. Sibel Şahin-No second exit door is Occupational **OHS Specialist** available in the male to change the Health and and female lockers ☐ Costs door directions to Safety ☐ lack of workers open to the room. Current doors are Other – please Management opening to inwards and outside and to put No:2 not opening to outwards give details: an illuminated exit and no exit signs sign on the doors. mounted above on these doors. Kapı yönlerinin dışarıya açılacak Bay ve Bayan soyunma sekilde odalarında ikinci bir çıkış değiştirilmesi ve kapısı bulunmamaktadır. kapıların üzerine Mevcut kapılar içeriye ışıklı çıkış levhası açılıp dışarıya konulması tavsiye açılmamakta olup, bu edilir. kapıların üzerine çıkış levhası konulmamıstır. 3 OHS New No proper secondary ☐ Training It is recommended 60 days Desktop Mrs. Sibel Sahin-Occupational containment under to place a **OHS Specialist** ☐ Costs Health and chemical drums in the secondary Safety production sites. ☐ lack of workers containment Other – please Management container under No:3 Üretim alanlarında aive details: the chemical kimvasal varillerin altında drums in the uygun ikincil muhafaza production areas. yok.

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Üretim alanlarındaki kimyasal bidonların altına ikincil muhafaza kabi verlestirilmesi tavsiye edilir. 3 OHS New Improper and unsafe ☐ Training It is recommended 60 days Desktop Mrs. Sibel Şahin-**OHS Specialist** Occupational storage in chemical to store chemical Health and □ Costs warehouse: chemical warehouses more Safety drums are stored on top □ lack of workers regularly. Other – please Management of each other, up to 4 No:4 drums. give details: Kimyasal depoların daha düzenli Kimyasal depolarda sekilde uygunsuz ve güvenli depolanması olmayan depolama; tavsiye edilir. kimyasal variller üst üste 4 varil kadar depolanır 60 days 6 Working New Night shift working hour is ☐ Training It is recommended Follow up Mr. Mustafa Hours No:1 over the limit of legal that the working Göchen-HR □ Costs permitted 7.5 hour: Night hours in the night Manager shift works total 10.5 ☐ lack of workers shift do not exceed hours from 20.30 to 08.30 Other – please the legal limit of 7.5 instead of total 7.5 hours. aive details: hours. Gece vardiyasında Gece vardiyasında calısma saati yasal calısma saatlerinin olarak izin verilen 7,5 yasal sınır olan 7,5 saat sınırının üzerindedir: saati asmaması Gece vardiyası önerilir. çalışmaları toplam 7,5 saat yerine 20.30'dan 08.30'a kadar toplam 10,5 saattir. ☐ Training 60 days 6 Working New The regular 1. shift is It is recommended Mr. Mustafa Follow up Hours No:2 between 8:30 -18:00 ■ Systems that the working Göçhen- HR Costs however facility works till hours do not Manager

exceed the

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□ lack of workers

20:30 including overtime.

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		It makes daily 10.5 hours x6 days and total 63 hours-weekly and this working hour is over the total international 60 hours' weekly limit Normal 1. vardiya 8:30 - 18:00 saatleri arasındadır ancak tesis fazla mesai dahil 20:30'a kadar çalışmaktadır. Günlük 10.5 saat x6 gün ve toplam 63 saat-haftalık yapmakta ve bu çalışma saati uluslararası haftalık toplam 60 saat limitinin üzerindedir.	Other – please give details:	international legal working hours of 60 hours per week. Çalışma saatinin uluslarası 60 saat haftalık yasal çalışma saatinin üzerini aşmaması tavsiye edilir				
8 Regular Employment No:1	New	The workers' job contract does not include adequate details or properly clarified official information to raise adequately worker's awareness on their rights e.g., working days, working hours, rest and break times, annual leave days, termination periods, national holidays, trainings, working rules and disciplinary measures, grievance mechanism, policies etc. are not available. İşçilerin iş sözleşmeleri, işçinin hakları konusunda yeterince	☐ Training ☐ Systems ☐ Costs ☐ lack of workers ☐ Other – please give details:	It is recommended to include adequate details and properly clarified official information to raise adequately worker's awareness on their rights e.g., working days, working hours, rest and break times, annual leave days, termination periods, national holidays, trainings, working rules and disciplinary measures, grievance mechanism, policies etc.	60 days	Desktop	Mr. Mustafa Göçhen- HR Manager	

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		bilinçlendirilmesi için yeterli ayrıntıyı veya uygun şekilde açıklığa kavuşturulmuş resmi bilgileri (örneğin, çalışma günleri, çalışma saatleri, dinlenme ve mola süreleri, yıllık izin günleri, işten çıkarma süreleri, ulusal tatiller, eğitimler, çalışma kuralları) içermemektedir. ve disiplin önlemleri, şikayet mekanizması, politikalar vb. mevcut değildir.		Çalışanların hakları konusunda yeterli düzeyde farkındalığını artırmak için yeterli ayrıntı ve uygun şekilde netleştirilmiş resmi bilgilerin eklenmesi önerilir; örneğin, çalışma günleri, çalışma saatleri, dinlenme ve mola süreleri, yıllık izin günleri, işten çıkarma süreleri, ulusal tatiller, eğitimler, çalışma kuralları ve disiplin cezaları, şikayet mekanizması, politikalar vb.				
10 B4 Environment No:1	New	The facility has not set targets to reduce the consumption or to prevent occurrences, of water, electrical energy, wastewater, hazardous and other wastes, and air emissions, greenhouse gasses, Tesis, su, elektrik enerjisi, atık su, tehlikeli ve diğer atıklar ile hava emisyonları, sera gazları tüketimini azaltmak veya oluşmasını önlemek için hedefler belirlememiştir,	☐ Training ☐ Systems ☐ Costs ☐ lack of workers ☐ Other – please give details:	It is recommended to set targets to reduce the consumption or to prevent occurrences, of water, electrical energy, wastewater, hazardous and other wastes, and air emissions, greenhouse gasses, Su, elektrik enerjisi, atık su, tehlikeli ve diğer atıklar ile hava emisyonları, sera gazlarının tüketimini azaltmak	60 days	Desktop	Mr. Yasin Beytullah Beyler- Management representative	

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veya oluşmasını önlemek için hedefler belirlenmesi tavsiye edilir. 10C Ethics ☐ Training New There is no specific It is recommended 60 days Desktop Mr. Mustafa No:1 business ethics training ■ Systems to arrange specific Göcher- HR Costs that shows how to act business ethics Manager □ lack of workers when faced with an training that shows event, which is prepared Other – please how to act when for departments that will aive details: faced with an be exposed to more event, which is contact with business prepared for ethics events such as departments that export, shipping, sales, will be exposed to marketing, customer more contact with representation. business ethics Ihracat, nakliye, satış, events such as pazarlama, müşteri export, shipping, temsilciliği gibi iş etiği sales, marketing, olaylarına daha fazla customer maruz kalacak representation. departmanlar için ihracat, nakliye, hazırlanmış, bir olay satış, pazarlama, karşısında nasıl müşteri temsilciliği davranılması gerektiğini gibi iş etiği gösteren özel bir iş etiği olaylarına daha eğitimi fazla maruz bulunmamaktadır. kalacak departmanlar için hazırlanmış, bir olay karşısında nasıl davranılması gerektiğini gösteren spesifik iş etiği eğitimlerinin düzenlenmesi tavsiye edilir.



☐ Training ☐ Systems ☐ Costs 10C Ethics No ethical risk analyse is New It is recommended 60 days Desktop Mr. Mustafa No:2 Göçher- HR available. to conduct an Etik risk analizi mevcut ethical risk analyses Manager lack of workers including risks and değildir. Other – please opportunities. Riskleri ve fırsatları give details: içeren bir etik risk analizi yapılması tavsiye edilir.

I	Corrective Action Plan – Observations									
Observation Number The reference number of the observation from the Audit Report, for example, Discrimination No.7	New or Carried Over Is this a new observation identified at the follow-up or one carried over (C) that is still outstanding	Details of Observation Details of Observation	Root cause (completed by the site)	Any improvement actions discussed (Not uploaded on to SEDEX)						
10 B4 Environment No:1	New	Carbon footprint is measured in unit carbon dioxide, transportation, heating, electricity consumption etc. of institutions or individuals. is the total amount of greenhouse gas emissions resulting from its activities? In this manner, facility is not subject to regulation on the monitoring of greenhouse gases, Official Gazette Date: 17.05.2014 Official Gazette Number: 29003, as it is not in the scope category (affix list 1). However, it has not calculated their carbon foot print in accordance to their activities considering ISO standard 14064 requirements. Karbon ayak izi, kurum veya kişilerin birim karbondioksit, ulaşım, ısınma, elektrik tüketimi vb. faaliyetlerinden kaynaklanan toplam sera gazı emisyonu miktarıdır. Bu şekilde tesis, kapsam kategorisinde (ekli liste 1) olmadığı için sera gazlarının izlenmesine ilişkin düzenlemeye tabi değildir, Resmi Gazete Tarih: 17.05.2014 Resmi Gazete Sayı: 29003. Ancak ISO standardı 14064 gerekliliklerini göz önünde bulundurarak faaliyetlerine uygun olarak karbon ayak izini hesaplamamıştır.	ISO 14064 (Enterprise level calculation, reporting and verification standard of greenhouse gases),	It is recommended to calculate carbon foot print considering their activities in accordance to ISO 14064 standard requirements. ISO 14064 standard gerekliliklerine göre faaliyetleri dikkate alınarak karbon ayak izinin hesaplanması tavsiye edilir.						



Good examples				
Good example Number The reference number of the good example from the Audit Report, for example, Discrimination No.7	Details of good example noted	Any relevant Evidence and Comments		
OB Management systems and practice No:1	There is library shelve in the canteen. Kantinde kütüphane rafı bulunmaktadır.	Site tour Saha gezintisi		
0B Management systems and practice No:2	There are mobile phone storage shelves Cep telefonu saklama rafi bulunmaktadır.	Site tour Saha gezintisi		
OB Management systems and practice No:3	There are quality management systems BRC-Agricultural certificate-FSC BRC-Tarım sertifikası-FSC kalite yönetim sistemleri bulunmaktadır.	Document review Doküman incelemesi		
3 OHS Occupational Health and Safety Management No:1	There are clean and dirty shelves are provided to all workers in accordance to GPM standard in the lockers rooms. Soyunma odalarında tüm çalışanlara GPM standardına uygun temiz ve kirli raflar sağlanmaktadır.	Site tour Saha gezintisi		
3 OHS Occupational Health and Safety Management No:2	There ae fly repellent in the production units Üretim ünitelerinde sinek kovucu bulunmaktadır.	Site tour Saha gezintisi		
3 OHS Occupational Health and	Epoxy non slipping floor is provided in production units. Üretim ünitelerinde epoksi kaymaz zemin sağlanmaktadır.	Site tour Saha gezintisi		

Safety Management No:3		
3 OHS Occupational Health and Safety Management No:4	Fire sprinkler system is available in the production units. Üretim ünitelerinde yangın sprinkler sistemi mevcuttur.	Site tour Saha gezintisi
3 OHS Occupational Health and Safety Management No:5	Fluorescents are ethane covered to prevent falling of broken glass. Kırık camların düşmesini önlemek için floresanlar etanj ile kaplanmıştır.	Site tour Saha gezintisi
3 OHS Occupational Health and Safety Management No:6	Windows are covered by film to prevent falling of broken glass. Camlar, kırık camların düşmesini önlemek için film ile kaplanmıştır.	Site tour Saha gezintisi
5 Living wage and Paid No: 1	Although facility work 10.5 hours in case of overtime, they pay compensations through 11.5 hours. Tesis fazla mesai durumunda 10,5 saat çalışsa da 11,5 saat üzerinden tazminat ödüyor.	Document review Doküman incelemesi
5 Living wage and Paid No: 2	Health report cost is paid by facility after 3 months' in case of workers' continuity Sağlık raporu bedeli, işçi devamlılığı durumunda 3 ay sonra tesis tarafından ödenir.	Document review Doküman incelemesi
5 Living wage and Paid No: 3	Daily Excuse leave is not deducted from daily salary Günlük Mazeret izni günlük maaştan kesilmez	Document review Doküman incelemesi
5 Living wage and Paid No: 4	Provided compensatory insurance besides social security premiums Sosyal güvenlik primlerinin yanı sıra sağlanan telafi edici sigorta	Document review Doküman incelemesi
5 Living wage and Paid No: 5	Advance is provided to all workers' as half of monthly salary Tüm çalışanlara aylık maaşının yarısı kadar avans verilir.	Document review Doküman incelemesi



5 Living wage	Food and bus transportation s provided as free of charge	Interview
and Paid No: 6	Yemek ve otobüs ulaşımı ücretsiz olarak sağlanmaktadır.	Mülakat
5 Living wage and Paid No: 7	7, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,	Document review Doküman incelemesi



Confirmation

Please sign this document confirming that the above findings have been discussed with and understood by you: (site management) If actual signatures are not possible in electronic versions, please state the name of the signatory in applicable boxes, as indicating the signature.						
A: Site Representative Signature:		Title Management representative				
		Date 24-25-26.05.2022				
B: Auditor Signature:		Title Lead Auditor				
		Date 24-25-26.05.2022				
C: Please indicate below if you, the site management, dispute any of the findings. No need to complete D-E, if no disputes.						
D: I dispute the following numbered non-compliances:						
5.00						
E: Signed: (If <u>any</u> entry in box D, please complete		Title				
a signature on this line)		Date				
F: Any other site Comments:						



Guidance on Root Cause

Explanation of the Root Cause Column

If a non-compliance is to be rectified by a corrective action which will also prevent the non-compliance re-occurring, it is necessary to consider whether a system change is required.

Understanding the root cause of the non-compliance is essential if a site is to prevent the issue reoccurring.

The root cause refers to the specific activity/ procedure or lack of activity/procedure which caused the non-compliance to arise. Before a corrective action can rectify the situation, it is important to find out the real cause of the non-compliance and whether a system change is necessary to ensure the issue will not arise again in the future.

Since this is a new addition, it is not a mandatory requirement to complete this column at this time. We hope to encourage auditors and sites to think about Root Causes and where they are able to agree, this column may be used to describe their discussion.

Some examples of finding a "root cause"

Example 1

Where excessive hours have been noted the real reason for these needs to be understood, whether due to production planning, bottle necks in the operation, insufficient training of operators, delays in receiving trims, etc.

Example 2

A non-compliance may be found where workers are not using PPE that has been provided to them. This could be the result of insufficient training for workers to understand the need for its use; a lack of follow-up by supervisors aligned to a proper set of factory rules or the fact that workers feel their productivity (and thus potential earnings) is affected by use of items such as metal gloves.

Example 3

A site uses fines to control unacceptable behaviour of workers.

International standards (and often local laws) may require that workers should not be fined for disciplinary reasons.

It may be difficult to stop fines immediately as the site rules may have been in place for some time, but to prevent the non-compliance re-occurring it will be necessary to make a system change.

The symptom is fines, but the root cause is a management system which may break the law. To prevent the problem re-occurring it will be necessary to make a system change for example the site could consider a system which rewards for good behaviour

Only by understanding the underlying cause can effective corrective actions be taken to ensure continuous compliance.

The site is encouraged to complete this section so as to indicate their understanding of the issues raised and the actions to be taken.





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Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

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